



Topic	Updates/Decisions
Tips	<p>For all up to date information about Community Care NB visit <a href="#">CommunityCareNB Resource Centre</a></p> <ul style="list-style-type: none"> <li>• Training resources (user guides, training videos, Q&amp;As)</li> <li>• Form to request changes to users (new, change, remove) or information about your organization</li> </ul> <p>For support email <a href="mailto:communitycaresupports@gnb.ca">communitycaresupports@gnb.ca</a> for any issues you run into with the system. <a href="mailto:SoinsCommunautaires@gnb.ca">SoinsCommunautaires@gnb.ca</a> (French inbox)</p>
Community Care Updates	<p>Upcoming changes.</p> <ul style="list-style-type: none"> <li>• Adult Residential Facility Client migration planning has started; targeted for release in September.</li> <li>• Southeast Zone (Moncton area) migration planning has started.</li> </ul> <p>Training Takeaways Updates (follow up from the CCNB training sessions held the week of Jun 02)</p> <ul style="list-style-type: none"> <li>• <b>Is there a way to indicate the dollar amount you are submitting for? For example, support worker funding in day care - we have approval to match ISP funding. ISP pays a different wage for employees with degree vs non-degree. The case worker may approve the funding for the maximum amount, but we may not want/need to submit the maximum amount for hourly funding - depending on the candidate we hire. Is it possible to provide alerts for changes to the order summary?</b> <ul style="list-style-type: none"> <li>○ A feature is currently in the design phase to provide alerts with highlights of what's been changed. For example, if there are updated hours or a rate change.</li> </ul> </li> <li>• <b>When receiving service offers for clients (particularly childcare services/daycares) is there a way to communicate with the case manager/worker regarding what we do have available for services if is different than what they are looking for, for example if the offer is 3 days a week at \$25/day but we have full-time/5 days a week at \$34/day available?</b> <ul style="list-style-type: none"> <li>○ Yes. You can communicate with the Worker through the offered order.</li> </ul> </li> </ul>
Issues/ suggestions:	<ul style="list-style-type: none"> <li>• First impressions?</li> <li>• Onboarding insights?</li> <li>• Areas of opportunity?</li> </ul> <p><b>Issue / Take aways for Support follow up:</b></p> <ol style="list-style-type: none"> <li>1. Follow up on the outstanding password reset request for Linda Rooney.</li> <li>2. Receive list of clients from Jeanne Carter of who should be added/removed and follow up accordingly.</li> </ol>